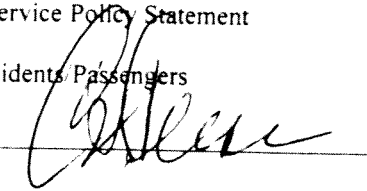


PLEASE POST NOTICE TO PATIENTS/CLIENTS/PASSENGERS/RESIDENTS

December 5, 2008

SUBJECT: Nondiscrimination In Service Policy Statement

TO: All Clients/Patients/Residents/Passengers

FROM: Charles Teese, C.E.O. 

All aspects of service, including admissions, program services, and referrals to other services, for residents/patients/clients/passengers shall be made without regard to race, color, religious creed, disability, ancestry, national origin (including limited English proficiency), age or sex.

Program services shall be made accessible to eligible individuals with disabilities through the most practical and economically feasible methods available. These methods include, but are not limited to, equipment redesign, the provision of aids and the use of alternative service delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Any individual/client/patient/resident/student(and/or other guardian) or passenger who believes they have been discriminated against may file a complaint of discrimination with any of the following:

- Northern Area Multi-Service Center
209 13th Street
Office of the C.E.O.
Pittsburgh, Pennsylvania 15215
- Department of Public Welfare
Bureau of Equal Opportunity
Room 223, Health & Welfare Building
P.O. Box 2675
Harrisburg, Pennsylvania 17105
- U.S. Department of Health and Human Services
Office of Civil Rights
Suite 372, Public Ledger Building
150 South Independence Mall West
Philadelphia, Pennsylvania 19106-9111
- Pennsylvania Human Relations Commission
Eleventh Floor Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, Pennsylvania 15222
- Bureau of Equal Opportunity
Department of Public Welfare
Western Field Office
Room 702 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, Pennsylvania 15222